

## Who can enter?

Entry is only available to residents of New Zealand who are aged 18 years or older.

## The 'Promoter' is Air Chathams Ltd. 'Disqualified Participants' are:

- a) all Air Chathams Ltd employees, all employees of participating sponsors or promoters and/or advertising agencies and their Immediate Families\*.
- b) all people under the age of 18 years where the prize incorporates air travel or any other element which would be illegal to supply to a person under the age of 18 years.
- c) all people who have won a prize from Air Chathams Ltd in the last 14 days. If the previously won prize was valued at over \$1000 the winner must stand-down from entering for a period of 90 days.

*\*'Immediate Families' include spouses, grandparents, parents, children, and grandchildren, whether by marriage, past marriages, remarriage, adoption, co-habitation or other family extension.*

## How to Enter

1. Entrants must complete the online survey form and fill in all required fields.
2. The promotion ends midnight Sunday March 20<sup>th</sup>, 2022
3. Winners drawn Monday March 21<sup>st</sup>, 2022

## The Prize

The prize is a \$500 Air Chathams Ltd Flight Voucher which is only redeemable for any new flight booking.

There are three prizes available for three separate winners.

## Terms and Conditions

1. The total retail prize value is \$500 (NZD)
2. The Flight Voucher is offered by Air Chathams Ltd ("Air Chathams").

3. The Flight Voucher is available for use only by New Zealand residents over the age of 18.
4. The Flight Voucher is not exchangeable for cash or other forms of credit and no refunds will be issued for the value of the voucher if travel plans are cancelled or altered. All costs above the value of the voucher including any change or cancellation fees are the responsibility of the customer
5. Notification and claiming the Prize. Following the Prize draw, the winner will be notified using the contact details provided by the Entrant. The winning Entrant has 48 hours from the time and date of the notification being sent to respond, provide proof of eligibility, and claim the Prize. If the Prize is not claimed by the winning Entrant within this time frame, the Prize will be redrawn, and any previous winners will forgo all claims to the Prize.
6. The Flight Voucher is valid until 31/12/2022. The Flight Voucher must be redeemed by the Expiry Date. Extension of expiration date is subject to airline approval.
7. The Redemption Date for the Flight Voucher is 30/07/2022. The Flight Voucher must be redeemed no later than this date or the Flight Voucher prize is forfeited in full. Extension of redemption date is subject to airline approval.
8. All bookings are subject to availability at the time of booking and at the airline's discretion depending on level of occupancy. All Air Chathams Ltd applicable booking terms and conditions apply.
9. This Flight Voucher will be deemed fully used once a qualifying booking has been made and confirmed to be available. The Flight Voucher will not be reinstated, refunded, or replaced, even in the event that the booking is cancelled or changed.
10. Changes or Cancellation may incur charges from Airlines or other Suppliers. The customer is responsible to pay any such charges and the Flight Voucher cannot be applied to any additional costs associated with changes or cancellations to the original booking requested by the customer.
11. There is no residual value, and no credit will be issued if the booking amount is less than the Flight Voucher amount.
12. To redeem the Flight Voucher, email [nzreservations@airchathams.co.nz](mailto:nzreservations@airchathams.co.nz) and advise them in the email you have a Flight Voucher to redeem.
13. The Flight Voucher is not transferable, exchangeable, replaceable, or refundable for cash or credit and can only be used as specified.
14. All taxes, fees, charges and surcharges applicable to the booking, including, without limitation, extra person, phone, parking and other charges are applicable to your booking, and this Flight Voucher cannot be applied to them. These charges must be paid at the time the booking is confirmed and are the responsibility solely of the customer.
15. The Flight Voucher cannot be applied to any costs or miscellaneous fees charged by the Airline and incurred by the customer.

16. Terms and conditions of this offer are as written and cannot be changed by any representation of any unauthorized person, including employees of Air Chathams Ltd..
17. Flight Voucher is void where prohibited or restricted by law.
18. If you have any questions about the Flight Voucher, please email our Reservations Teams on [nzreservations@airchathams.co.nz](mailto:nzreservations@airchathams.co.nz)
19. Proof of age and residency may be required to claim the prize and is at the discretion of Air Chathams Ltd.
20. Air Chathams Ltd reserves the right to change these terms and conditions without notice and at any stage during the promotion.
21. Other Terms and Conditions: Prize Winners must comply with all the normal terms and conditions connected with the booking through Air Chathams. See [www.airchathams.co.nz/terms-and-conditions](http://www.airchathams.co.nz/terms-and-conditions) for full details.

## General Terms and Conditions

1. Nothing in these Terms and Conditions limit, exclude or modify or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Consumer Guarantees Act, as well as any other implied warranties under similar consumer protection laws in New Zealand ("Non-Excludable Guarantees"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, Air Chathams Ltd (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion.
2. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, Air Chathams Ltd (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under Air Chathams Ltd); (b) any theft, unauthorised access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by Air Chathams Ltd) due to any reason beyond the reasonable control of Air Chathams Ltd; (d) any variation in prize value to that stated in these Terms and Conditions; (e) any tax liability incurred by a winner or entrant; or (f) use of a prize.

3. Air Chathams Ltd collects claimants'/entrants' personal information in order to conduct the promotion. If the information requested is not provided, the claimant/entrant may not be able to participate in the promotion. Air Chathams Ltd will not disclose this information to anyone other than contractors who provide services to Air Chathams Ltd for the purposes of conducting this promotion unless compelled or permitted by law.

## Acceptance

1. Participation in the Promotion is deemed acceptance of these Terms and Conditions.
2. If the Winner does not accept these Terms and Conditions the prize will be forfeited.